

Support for the next generation of agency applications.



Georgia.gov Application Hosting Service is specifically designed to host the next generation of your agency's e-government applications.

Built upon proven, industry-recognized hardware and software solutions, the georgia.gov

Application Hosting Service offers advantages that clearly distinguish it from other hosting offerings in the market today. You know that there are many application hosting solutions to choose from, but only georgia.gov was built to meet the unique security, integrity, and reliability needs of Georgia government.

Peace of Mind with ge Urgia.gov Application Hosting

Feel confident that by using georgia.gov failover and clustering capabilities, your agency's online services will be available to your constituents and employees.

These features, combined with the georgia.gov n-tier architecture and industry standard security precautions, ensure your online customers can count on a consistent, effective, and satisfying experience.

Benefits of using georagia.gov Application Hosting Service

- Scalable and redundant environment built specifically to host e-government applications.
- Standardized architecture and tools you need to fulfill your application and data integration requirements.
- Secure access to systems housed in the State's Data Center.
- · Support for Java applications.
- Georgia's trusted e-government brand designed as a result of extensive market and constituent research.

- Consistent user experience for constituents and customers.
- Easy-to-remember georgia.gov URL.
- N-Tier architecture to ensure the security and integrity of your applications and your customer data.
- Portal contact center can relieve agency personnel of responding to common constituent questions and requests for assistance

georgia.gov Application **Hosting Hardware & Software**

Most of the hosting solutions on the market today only include a basic hardware and software configuration. Use of georgia.gov Application Hosting Service entitles you to the use of a full suite of application hardware and software. This includes a clustered, redundant, highly available hardware configuration, as well as all of the software required to run your critical business applications. By leveraging the buying power of the State of Georgia, we can provide a comprehensive package that provides more value at a competitive cost.

You will have access to: **Application Server** (Load Balanced & Clustered high availability)

Web Server (Load Balanced)

Proxy Server (Load Balanced)

georgia.gov database services (Clustered high availability)

Other georgia.gov services that can be used with Application Hosting Service

- · The georgia.gov Payment Processing Service offers you a full suite of payment processing options for your applications, including an enterprise payment engine with a dedicated secure connection to the State of Georgia approved payment processor and all of the administrative and reporting functions your accounting office needs to reconcile their books.
- · The georgia.gov Content Management Service empowers your agency's business owners to manage all their web and application content with minimal assistance of technical resources.
- · The georgia.gov Interactive Voice Response (IVR) and Speech Recognition Service allows you to extend your applications to work over the telephone, reaching a significantly larger audience for your important services.

ge Orgia.gov*

For more information, Please contact your GTA Account Manager or e-mail joining@gta.ga.gov.

ge Urgia.gov Application Hosting Advantages:



State Data Center, Atlanta

Environmental advantages

- · Load balancing
- An n-tier architecture
- · Fail-over & clustering capabilities
- Test and production environments
- georgia.gov Database Services
- Support for your application using industry standards (J2EE. XML, Web Services, SOAP, etc.)
- Disaster Recovery (available FY05)

- · Hosted in the same facility as IBM & Unisys mainframes, for easy and secure connectivity to your legacy applications and data.
- georgia.gov Integration Services
- Redundant high speed access to the Internet via the state's ISP
- Only individuals authorized by the State of Georgia have access to georgia.gov infrastructure and your agency's sensitive data.

Service advantages

- Use of georgia.gov Tools & Components
- Integration testing
- Configuration management
- · Continuous addition of new services
- · Problem solving assistance

ge Urgia.gov **Application Hosting**

Standard **Hosting Features**

Standard Web Hosting

- · Web server
- Disk space
- Bandwidth
- Web hosting support
- Firewall services
- DNS registration
- · Standard data center services

Standard **Application Hosting**

- Application server
- Application **Hosting Support** (JSP, Java, .Net)
- Database
- · Search engine
- SSL

georgia.gov **Application Hosting Unique Features:**

Receive the benefits of standard web and application hosting, plus these features:

- Load balancing
- · Fail-over & Clustering
- Development & Test environments
- · georgia.gov brand
- · n-tier architecture
- · georgia.gov tools & components
- Security
- · Simple secure access to IBM & Unix mainframes